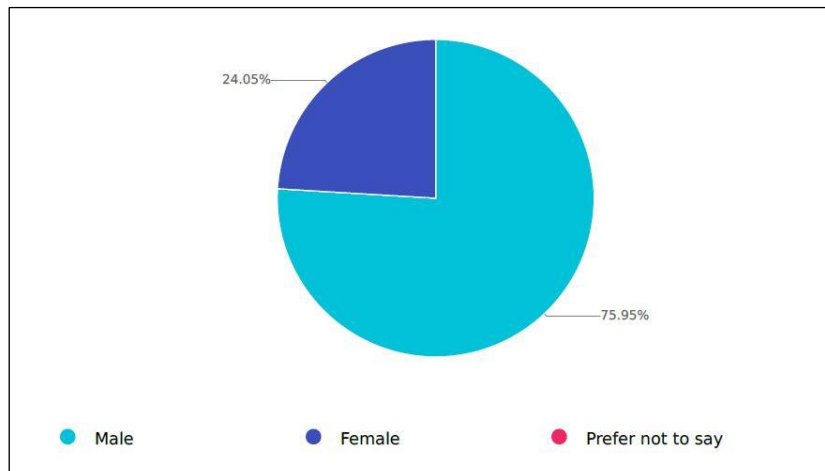
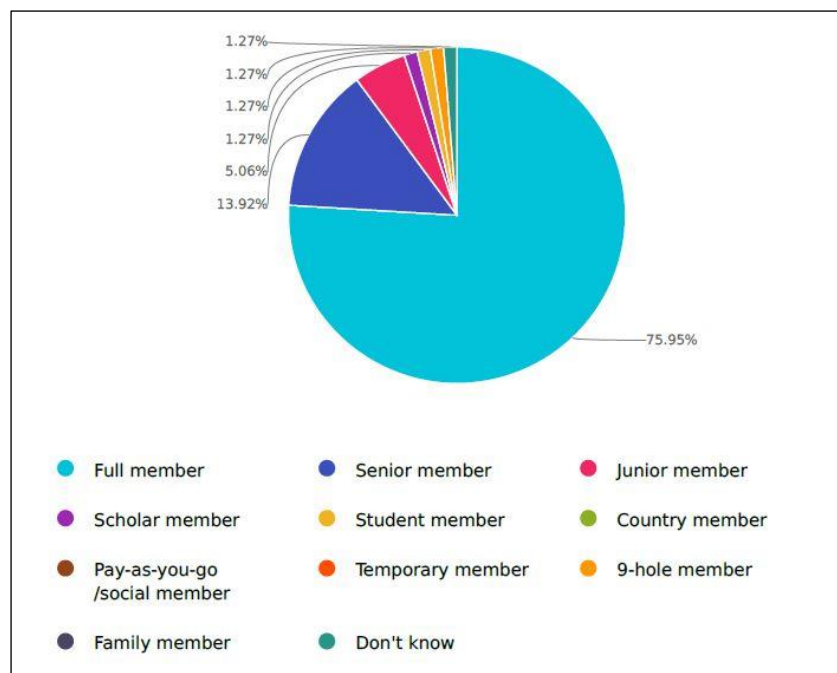


2020 MEMBERS SURVEY RESULTS

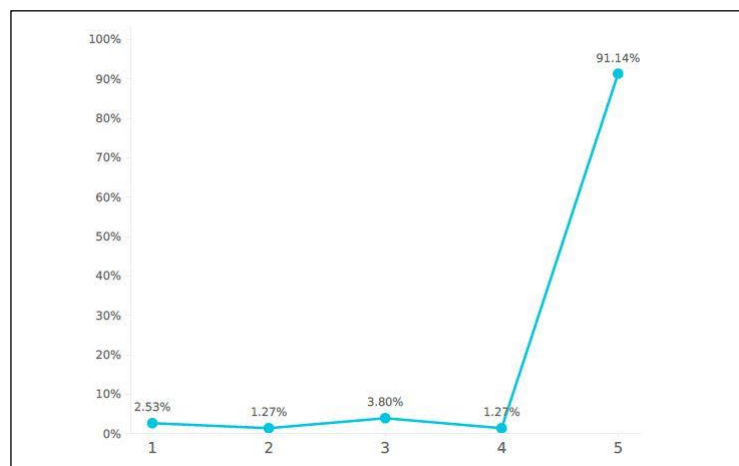
78 Members completed the survey



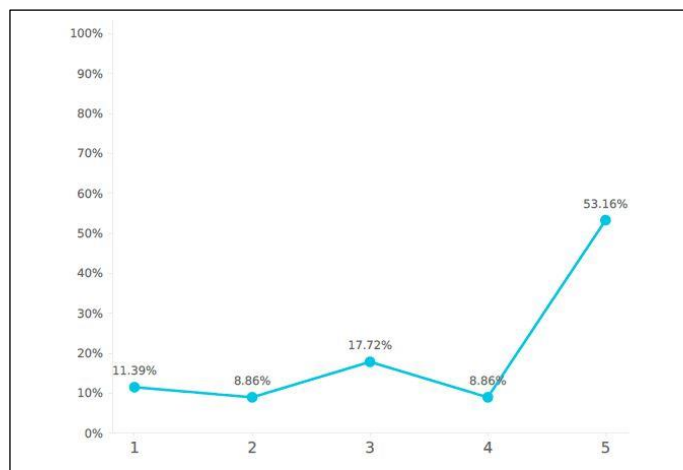
Membership category split



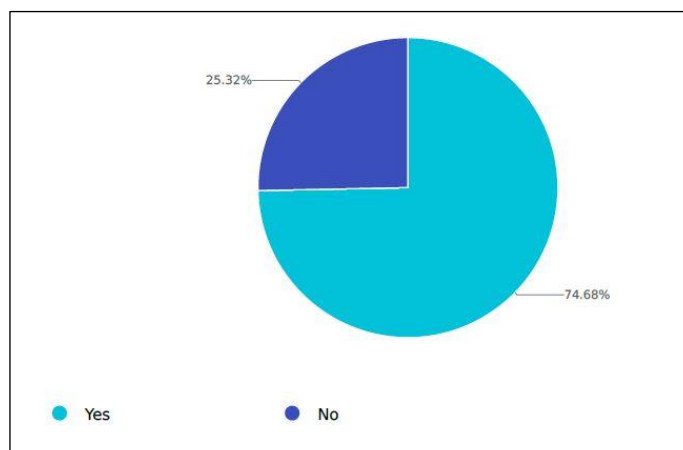
When your golf course reopens, how likely are you to be playing within the next 30 days?



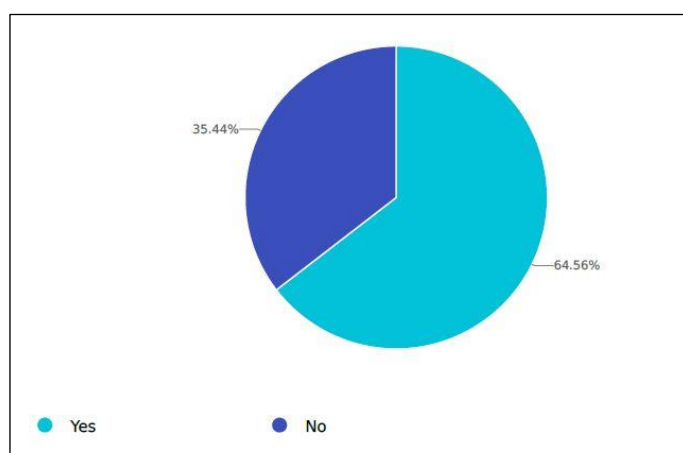
When our practice facilities re-open, how likely are you to use them within the first 30 days?



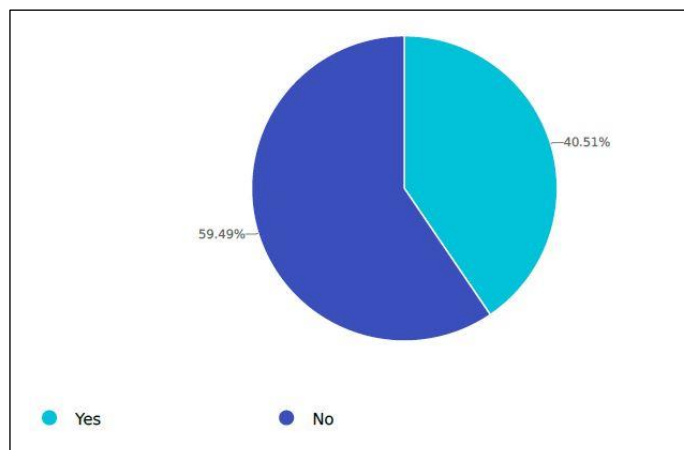
If a beverage cart was able to offer food and soft drink delivery to certain parts of the golf course, would you use this service?



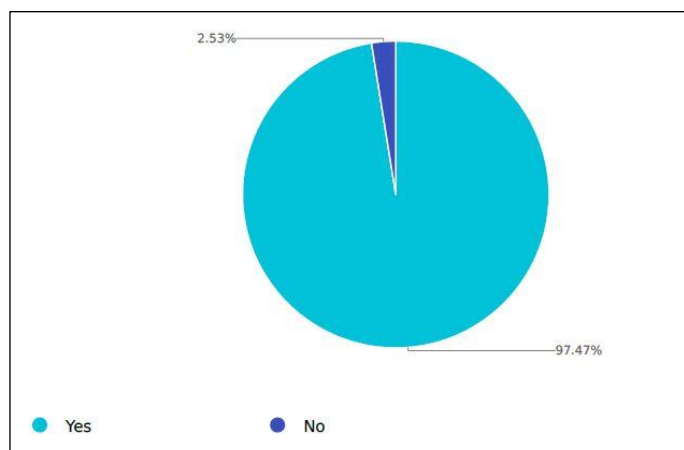
If our golf shop was able to offer a pre-purchase option with collection from the club on arrival, would you use this service?



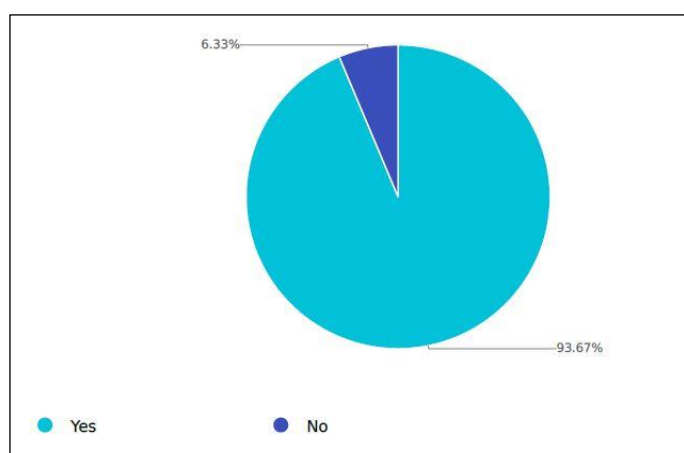
If our golf coaching team were able to offer golf lessons, utilising strict social distancing measures, would you use this service?



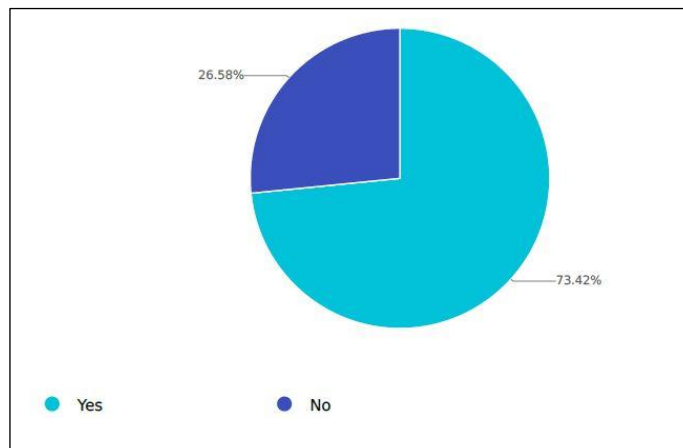
Once the golf course re-opens, would you be willing to follow all of the Covid-19 protocols that would be in place, as set out in the golf club newsletter?



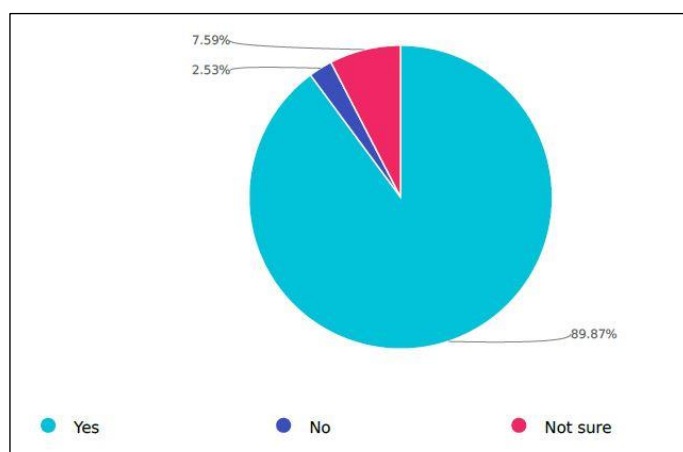
Are you satisfied with the club's level of communication over the past few months, in relation to the current COVID-19 situation?



Do you know that the golf club has launched Spotlight Social, a member communication and community app?



Do you plan on renewing your membership for the coming year?



Please suggest any ideas you'd like the management to consider when reopening the golf club.

- Just open! Most of the suggestions
- Discount for members who kept on paying their subs and unlimited rounds
- Be strict on repair of divots and pitchmarks
- Adhere to all the Covid -19 regulations. Strict application of regulations
- Grab and go at halfway house
- Special "levy" with each game in first month to built up emergency fund for caddies or other needs.
- Allow members from outside the Estate and also affiliated visitors
- Minimise group bookings and playmore, flock and last minute golf bookings
- Properly organised golf cart parking in front of halfway house
- Snapscan or zipper payment options
- Pre-payment of golf
- Do not open against regulations