## **Paarl Golf Club Online Member Functionality**

The below document outlines how members of Paarl Golf Club can login, change their password, book a tee time and cancel their bookings.

The first method of booking is for when you are a first-time user. This will be 90% of our Membership. You will receive an automated email, similar to the one below, prompting you to login in with your email and password. See example email below and please look for your email in your inbox.



Hi Werner,

At Paarl Golf Club, we strive to provide our valued customers an unparalleled level of service, and our technology is no exception. We have partnered with the world-leading *golfscape*, and recently upgraded our systems to offer our members with a best-in-class tee time booking experience.

To book tee times for yourself and your guests straight from your phone, download the new *golfscape* app for iOS or Android for the best experience. Alternatively, visit our online bookings page.

You may log in with your new account details, as follows:

email: wernerbernhardt09@gmail.com password: 69aa2ea509

We recommend to change your password, once you've logged in



## LOGGING IN FOR THE FISRT TIME

To Login for the first time, use the details provided in your email sent by golfscape.

By logging in, you start your journey with Paarl Golf Club and golfscape.

After selecting the 'online bookings' button, the below Page will pop up (this is on our https://www.boschenmeergolf.co.za/bookings/ website).

Email	
	<b>t</b> ~
Password	
ð	Forgot password?
	Log In

Once logged in, you will be able to see the live tee sheet, and will have the ability to book online (as seen below). We have preloaded each member and their category of membership to make your booking experience easier.

<ul> <li>&lt; Sat, 17 Feb 2018 &gt;</li> </ul>								
6:30 AM	1st Tee	RAYMOND FENNER	guest	guest	guest			
0.50 AIVI	10th Tee	Stephenson Group	Stephenson Group	Stephenson Group	Stephenson Group			
6:38 AM	1st Tee	TONY STOLTZ	guest	guest	guest			
0.50 AM	10th Tee	Stephenson Group	Stephenson Group	Stephenson Group	Stephenson Group			
6:46 AM	1st Tee	ROWAN ROSEWALL	guest	guest	guest			
0.40 /101	10th Tee	Stephenson Group	Stephenson Group	Stephenson Group	Stephenson Group			
GIEA ANA	1st Tee	Ryan Pechey	guest	guest	guest			
6:54 AM	10th Tee	ANNA-MARIE BARNS	guest	guest	$\oplus$			

### ONCE ALREADY LOGGED IN

The second method is used once you've already logged in before and know your password. Go to the following link: <u>https://www.boschenmeergolf.co.za/bookings/</u>

## This will lead you to the below page:



As a member, click on the top right where it says: 'Member Login.' This will bring up the login form where you can enter your login details as seen below.

Visitor Bookings	back to         Book Tee Times at Paarl Golf Club           Visitor Bookings         For member bookings, please log in below		
	Email		
	Password  Try Forgot password?		
	Log In		

Once again, after clicking login, it will provide you with the ability to book online, as seen below:

#### Book Tee Times at Paarl Golf Club For visitor bookings, please select a date and tee time below

A ZAR Member Login

Book Tee Times at Paarl Golf Club AT ZAR CP For member bookings, please select a date and tee time below 🖶 Select Date of Play () Tee Time & Players Saturday 29 June 2019 Select Tee Time 18 Holes 9 Holes Francois Donavan Merwe Jayson Tee A Eksteen Levey Van Graan Abrams 7:50 AM Bobby Ffoulkes Chris Tee B Mark rogerers Boonzaier Kobus Tee C Kobus Stewart Kobus Bekker Morne Marais Venter Johan Kobus Gert Tee A Ð Neethling Odendal Neethling 8:00 AM Jim Wilson Christo Lombard Tee B BRAIN MURPHY chris rossouw Marc Vivier Joe Tee C Ruan guest van Niekerk

## Changing your password

One of the first things you will want to do once logging in for the first time is change your password to something that you can easily remember.

You will first have need to login using one of the methods described above. Then, locate the human icon on the right side of the booking platform. See below highlighted area:

		Book Tee Times at Paarl Golf Club							
			29	Saturday 29 June 2019		Select Tee Time			
				18 Holes	9 Holes				
	Tee A	Franco Ekstee	bis en	Donavan Levey		Merwe Van Graan	Jayson Abrams		
7:50 AM	Tee B	Bobb Ffoulke	y es	Chris Boonzaier		rogerers	Mark		
	Tee C	Kobu: Vente	s er	Kobus Stewart		Kobus Bekker	Morne Marais		

Now, select the icon and you will be given a list of options. Select change password.

		AT ZAR CP		
		CP Cameron Probert		
		Saturday	Select Tee Time	Booking History
		29 Julie 2019		😳 Change password
		18 Holes	9 Holes	() Sign out
Tee A	Francois Eksteen	Donavan Levey	Merwe Van Graan	Jayson Abrams
7:50 <sub>Tee B</sub> AM	Bobby Ffoulkes	Chris Boonzaier	rogerers	Mark

This will now provide you with the option to change your password. Click save once completed.

Change Password					
*****					
******					
*****					
Back to Booking Save					

## How to make a booking

Once already being logged in you will have the ability to find a tee time that suits your preferences. You can determine whether a tee time is available by looking for a highlighted '+' button as seen below.

	Book Tee Times at Paarl Golf Club For member bookings, please select a date and tee time below				
		() Tee Time & Players			
	Monday 1 July 2019	Select Tee Time			
	18 Holes	9 Holes			
7:50 Tee A AM					
8:00 Tee A A		0			
8:10 Tee A		¢			

Step 1: Select the button. You will now have the option of selecting how many players you wish to book for.

	E Select Date of Play	() Tee Time & Players	
	Monday 1 July 2019	Select Players	
	18 Holes	9 Holes	
7:50 Tee A AM			
8:00 Tee A AM		•	
8:10 Tee A book 18 AM for 1 P	Holes book 18 Holes Ilayer for 2 Players	book 18 Holes for 3 Players	book 18 Holes for 4 Players

Step 2: Enter player details by selecting 'Enter Player Details & Rentals'

E Select Date of Play	() Tee Time & Players	
Monday 1 July 2019	8:10 AM 2 Players (18 Holes)	
Players & Rentals	Notes	Rates
- A Cameron Probert (123456789)	<sup>①</sup>	comp
- S Enter Player Details & Rentals		
+ Add	Player	
Cancellation Policy (i)	Total Boo complime	ntary
	Continu	ie >>

Step 3: Enter other member's or guest's name and select 'OK' button

Enter player details	×
Member Guest	
Member werner	R 0.00
HANZ-WERNER Andreae (002456)	
<u>Werner</u> Bernhardt (000909)	
Werner Du Toit (001164)	
Werner Folscher (001209)	S
Werner Greeff (004144)	
remove player	ОК

Book Tee Times at Paarl Golf Club For member bookings, please select a date and tee time below				
E Select Date of Play	① Tee Time & Players	3		
Monday 1 July 2019	8:10 AM 2 Players (18 Holes)			
Players & Rentals	Notes	Rates		
Cameron Probert (123456789)	(j)	comp		
(A) Member Werner Bernhardt (000909)	(i)	comp		
+ Add Pl	ayer			
Cancellation Policy (i)	Total complin	Booking Rate: Nentary		
	Con	tinue		

Step 5: Once selecting 'Book now' you will be taken to the booking confirmation screen. See below:



Step 6: Select 'Book Now' button to complete your booking. You will receive a booking confirmation email straight afterwards.

## Step 4: Select the 'Book Now' button once you are happy with the details.

# How to cancel/modify your booking

Step 1: Login to the member booking portal using one of the methods described above. Step 2: Locate the human icon on the right side of the booking platform. See below highlighted area:

			Book Tee Times at Paarl Golf Club						
			Select Date of Play Tee Time & Players						
			2	<b>Saturday</b> 9 June 2019		Select Tee Time			
				18 Holes	9 Holes				
	Tee A	France Ekste	eois een	Donavan Levey		Merwe Van Graan	Jayson Abrams		
7:50 AM	Tee B Bobby Chris Ffoulkes Boonzaier			rogerers	Mark				
	Tee C	Kobu Vente	us er	Kobus Stewart		Kobus Bekker	Morne Marais		

Step 3: Select the icon and you will be given a list of options. Select booking history.

	Book Tee Times at Paarl Golf Club For member bookings, please select a date and tee time below		AT ZAR CP	
	E Select Date of Play	() Tee Time & Players	CP Cameron Probert	
	Monday 1 July 2019	Select Tee Time	Booking History	
	18 Holes	9 Holes	Change password     Sign out	
7:50 Tee A AM				
8:00 Tee A AM		<b>+</b>		
8:10 Tee A Cam AM Pro	ieron Werner bert Bernhardt	G		

Step 4: Select the booking you wish to cancel.

K back to Tee Times	Book Tee Times at Paarl Golf Club To view or manage a booking, please select one below	AT ZAR CP
	Upcoming Past	
Tee Time & Date	Booked By	Booking No
8:10 AM on Monday 1 Jul 2019 (2 Players)	28 Jun 2019 You	MX1926643C Confirmed

Step 5: Once the booking is selected, you will be given the option of looking at the booking details or cancelling the booking. Select modify/cancel booking. See below.

Manage Booking ×		
Monday         8:10 AM (1st Tee)           1 July 2019         2 Players (18 Holes)		
Your reservation is Confirmed Booking Number: MX1926643C		
Add to Apple Wallet Add to Calendar		
Cameron Probert comp		
Werner Bernhardt comp		
Total in South African Rand complimentary		
Rate Includes/Notes: - 18 Holes		
Booked by		
Cameron Probert		
Cameron@golfscape.com		

Step 6: You will be redirected to the below page. Select modify booking. Here you have 3 options: modify your bookings, cancel your booking, or remove yourself from the booking.

Modify / Cancel this booking ×			
If you wish to modify or cancel your booking, please do so at least 72 hours before your tee time.			
Modify Booking	Cancel Booking	Remove Myself	

Step 6.1: Selecting modify booking will take you to the below screen. Here you can modify the booking (the same screen you use when you create a booking).

Book Tee Time For member bookings, pleas	es at Paarl Golf Club se select a date and tee time below	Aja zar c
E Select Date of Play	() Tee Time & Players	
Monday 1 July 2019	8:10 AM 2 Players (18 Holes)	
Players & Rentals	Notes F	lates
- <u>A</u> Cameron Probert (123456789)	() c	omp
- A Werner Bernhardt (000909)	(j) c	omp
+ /	Add Player	
Cancellation Policy (i)	Total Bookin complimen	<sup>ig</sup> Rate: tary
	Continue	»>

Step 6.2: Removing oneself from the booking. Select the 'remove myself' button and confirm again utilizing the "remove myself" button as per below.

Remove Myself	×
You can remove yourself from this booking, and an updated booking confirmation will be sent to all players by email. Are you sure you want to remove yourself from this booking?	)
Remove Myself	

Step 6.3: Cancel your booking by selecting the cancel booking button and confirm by selecting cancel this booking.



Step 7: Once either remove myself or cancel booking options have been confirmed, the below screen appears where you can then navigate back to booking history or to the tee sheet

Manage Booking	×	
Monday8:10 AM (1st Tee)1 July 20192 Players (18 Holes)		
Your reservation is Cancelled Booking Number: MX1926643C		
Cameron Probert	comp	
Werner Bernhardt	comp	
Total in South African Rand complimentary		
Rate Includes/Notes: - 18 Holes		
Booked by		
Cameron Probert		
Cameron@golfscape.com		
Upcoming Bookings Back to T	Tee Sheet	